

Council Response

Report title: Leisure Services Follow-up Review – Cardiff Council

Issue date: October 2022

Document reference: 3200A2022

Ref	Recommendation	Acceptance status Please indicate whether the recommendation is: <ol style="list-style-type: none"> 1. Fully accepted 2. Partially accepted 3. Not accepted 	Organisational response Please set out here relevant commentary on the intended implementation plan in response to the recommendation	Completion date Please set out here when you plan for the organisational response to be completed and intended outcome achieved	Responsible officer (title)
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R1	<p>Strengthening the application of the sustainable development principle</p> <p>The Council should more fully apply the sustainable development principle by:</p> <ul style="list-style-type: none"> • involving the diversity of its population in the design of future leisure service delivery; and • maximising its contract management arrangements with GLL to formalise how the sustainable development principle fully drives the services provided by GLL. 	Partially accepted	<p>Post Covid, significant strides have been taken to carry out more customer and key partner stakeholder consultation to strengthen the application of the sustainable development principle. Examples of which are detailed below.</p> <p>GLL’s relationship with the NHS does mean they are involved in programming in the centres. The new relationship has been guided by what the people from their pathways need and not what GLL think they want.</p> <p>GLL have developed relationships with groups such as LGBTQ+, Black swimming association, women’s groups, disabled groups, refugees, Swim Wales inclusion and diversity group to provide an offer as they require it.</p> <p>Customer forums give customers the opportunity to provide feedback around programming. A group of students recently participated in the planning of the Maindy gym refurbishment and new class programme.</p> <p>Examples of partnership engagement include:</p>	From April 2023	Client Manager
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User Survey;
Virtual Customer Forum;
Key Focus Groups –
Women & Girls

- Ethnic minority provision
- LGBT
- Children
- Young offenders
- Health
- Refugees
- Disability groups

In maximising contract arrangements to ensure the sustainable principle is embedded we carry out the following:
Annual Service Plan – developed in partnership between GLL and CC in order to ensure that both GLL objectives and Cardiff Council objectives are met, linking the Corporate Plan and Future Generations Act. This provides the mechanism to ensure that the sustainability principles are addressed and are monitored regularly through both the Quarterly Monitoring meetings.

We will ensure there is a greater measurable focus on the sustainable

development principle embedded
within the annual service plan.

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R2	<p>Delivery and monitoring of the Physical Activity and Sport strategy</p> <ul style="list-style-type: none"> Recognising the whole organisation approach needed to help deliver the strategy, the Council should ensure relevant future Directorate Delivery Plans incorporate key actions and measures. These should be monitored as part of the Council's routine performance management arrangements. 	Fully accepted	Now that the strategy and key areas of work have been established and working groups for each key area set up. The Action Plans and key deliverables will be recorded within the relevant Directorate Delivery Plans and monitored on a quarterly basis as part of the Council's performance management framework.	End of Q1 2023	Operational Manager for Sport and Leisure

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R3	<p>GLL monitoring reporting to scrutiny committee</p> <ul style="list-style-type: none"> The Council should report to the Economy and Culture scrutiny committee GLL's medium-term financial forecasting in future GLL monitoring reports. 	Partially Accepted	<p>A full Cabinet Report was taken to October Committee to escalate the current financial position and risks of the GLL contract. This included presenting the report to the Economy and Culture Scrutiny Committee as part of the Council's processes.</p> <p>Going forward we will request a mid term financial forecasting presentation to Scrutiny in addition to the Annual Meeting.</p> <p>In addition, GLL meet monthly with the Finance Team and also report their finance position Quarterly to both the Client Team and the Project Liaison Board, attended by Cabinet Members for Finance and for Sport and Leisure.</p> <p>Any financial pressures or financial risks are escalated through the Corporate performance management framework.</p>	April 2023 – March 2024	Operational Manager for Sport and Leisure
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R4	<p>Equalities Impact Assessment</p> <p>The Council needs to comply with their Equality and Inclusion Strategy 2020-2024 by completing an Equality Impact Assessment for the Physical Activity and Sport Strategy. This will ensure the Council:</p> <ul style="list-style-type: none"> • demonstrates due regard for the provisions of the Public Sector Equality Duty; • identifies possible negative impacts of decisions on individuals and groups with protected characteristics and plans mitigating action accordingly; and • identifies additional opportunities to advance equality within policies, strategies, and services. 	Fully Accepted	Following the WAO review meetings an EIA has been carried out and submitted to WAO.	Complete	Operational Manager and Sport Cardiff Met University.

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R5	<p>GLL contract risk management arrangements</p> <ul style="list-style-type: none"> The Council needs to assure itself that it has effective actions to mitigate the risk of the GLL contract failing, including exploring different service delivery options as a contingency. 	Partially accepted	<p>A Cabinet Report was taken to the October Cabinet meeting highlighting the risks and providing mitigations to prevent the contract failing.</p> <p>We are taking steps to engage an external professional service to carry out full feasibility study of options available in the event of the contract failing.</p>	November 30 th 2023	Operational Manager, Sport and Leisure

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R6	Options Appraisal <ul style="list-style-type: none"> The Council needs to provide members with the full breadth of performance and financial information on the different options presented to them, to help members make informed decisions. 	Accepted unless this refers to presenting the different operating options in the event of contract failure.	Members will be provided with the full details of the outcome of the professional services report on the costs associated with the development of Pentwyn Leisure Centre when they are known.	April 2023	Director of Economic Development